



Heimgard

Indoor 360° camera 2

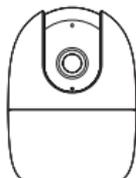
Quick start guide
Version 1.0



Requires a
Heimgard
smart home
Hub

What is in the box

A. Camera



B. Micro USB power cable



C. EU USB power adapter



D. Screws & wall anchors



E. Mounting bracket

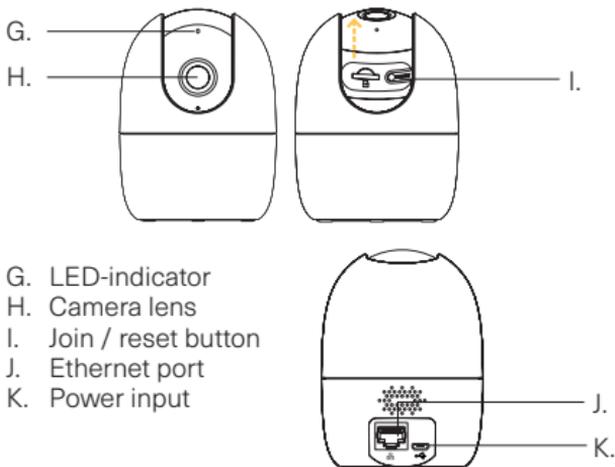


F. Positioning map



For wall mounting, you will also need electric drill, as well as a twist drill bit when using wall anchors.

Device overview



To locate the reset button (I), gently slide the camera lens (H) up to the top of the camera. The button is located at the bottom left of the lens housing.

LED indicator status



OFF
Powered off.
Rebooting after reset.



RED LIGHT FLASHING
Network connection failed.



SOLID RED LIGHT
Booting.
Device malfunction.



RED AND GREEN LIGHT FLASHING
Firmware upgrading.



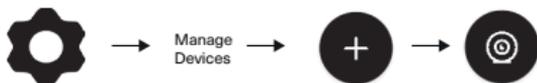
GREEN LIGHT FLASHING
Waiting for network.



SOLID GREEN LIGHT
Operating properly.

Camera configuration

1. Open the Heimgard app and follow these steps to connect your camera.

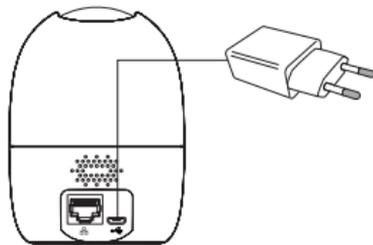


2. Select **Indoor 360° camera 2** from the list.

3. Connect the power cable (B) to the power input (K). Insert the power cable into the USB power adapter (C). Connect the USB power adapter to a wall socket.



The camera is now booting. Wait until the LED-indicator (G) flashes green before continuing.



4. From the drop-down menu, select the name of your Wi-Fi network (SSID).
NOTE! Select 2.4 GHz (not 5 GHz) if you have both options. You can also enter the network name (SSID) manually.
Remember to distinguish between uppercase and lowercase letters.
5. On the line below, enter your Wi-Fi password, then tap Next.
6. Before pressing Next, make sure the LED (G) on the camera is flashing green.
7. A QR code will now appear on the screen. Turn the phone screen toward the camera lens (H) to connect the camera to the Wi-Fi network.



Turn the brightness of the screen on your phone to maximum for optimal readability of the QR code in front of the camera.

Hold the phone in front of the camera lens (H) and slowly move it away until the QR code is accepted (LED indicator (G) goes from flashing calm green to fast flashes indicating that the camera is connecting to your Wi-Fi network).



8. When the camera is connected to the network, the LED indicator (G) on the camera will light solid green, and you will automatically be taken to the Configure Devices screen. This might take up to several minutes.
9. You can now give the camera a name, such as “Camera hallway” and connect it to a room. Create a new room if the desired room or area does not already exist in the overview.



If you have multiple cameras to set up, repeat step 2, 3, and 6 to 9 to add them individually.

If you change the Wi-Fi network or the LED (G) indicates a fault, reset the camera (see page 12).

Configuration and use

Advanced settings:

The camera can be used for two purposes:
Recording and Generic.

Generic:

The camera does not record when it detects motion.
In the app you can stream and start recording manually.

Recording:

On motion: The camera will record when motion is detected.

On motion when away: The camera will record only when
“Away mode” for the alarm is activated and motion is
detected.



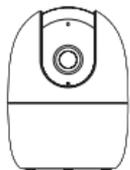
The camera starts recording when it detects motion
(records up to five minutes). If motion is still detected after
five minutes, the recording continues in a new clip.

Where to place your camera

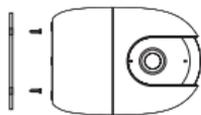
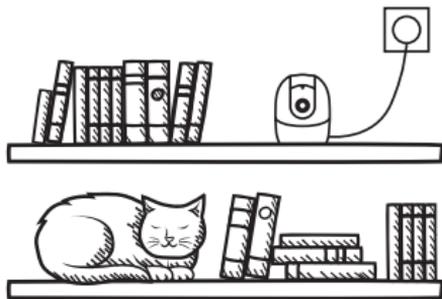


Place the camera as high as possible, in a place where it has a good overview of the area it is to capture and near a power outlet.

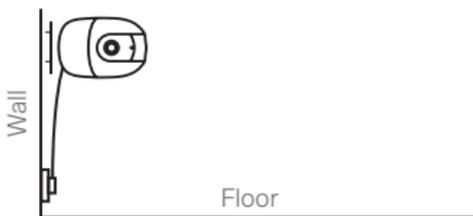
Mounting examples



Freestanding on
a table / shelf



Wall mounting

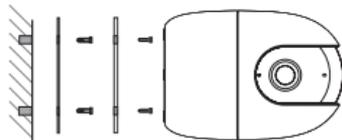


Wall mounting

Before you start: Make sure that the wall material is strong enough to support 3 times the weight of the camera, and that you use screws that are suitable for the wall material.

The supplied screws are intended for wood or similar material and can in combination with the wall anchors be used for mounting in concrete. For mounting on plasterboard walls, lightweight concrete or similar, it is recommended to contact a specialist retailer for advice on suitable fastening materials and anchors.

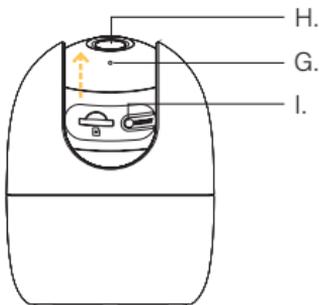
1. When using wall anchors, use the enclosed positioning map when pre-drilling the holes



2. Attach the mounting bracket to the wall.
3. Connect the device to power and adjust the lens to the desired position.

Factory reset

1. To locate the reset button (I), gently slide the camera lens (H) up to the top of the camera. The button is located at the bottom left of the lens housing (see the illustration below).
2. Press and hold the reset button (I) for 10 seconds to disconnect the camera from your network. The LED indicator (G) will now turn off.
3. To re-install the camera, return to “configure camera” in the manual, and proceed from step 2.



Need help?

Web: heimgard.com/support

E-mail: support@heimgard.com

Facebook: facebook.com/heimgardnorge/

Phone: +47 649 44 422

Visit heimgard.com for more information and tips and tricks on how to use your Heimgard smart home solution.

Heimgard Technologies AS hereby declares that radio equipment of the type Indoor 360° Camera 2 is in accordance to Directive 2014/53 / EU. The full text of the EU Declaration of Conformity is available at the following web address: www.heimgard.com



Heimgard



heimgard.com