Heimgard

Indoor Camera

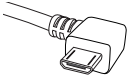
Quick start guide
version 1.0

Requires a heimgard hub

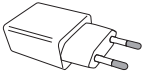
What is in the box

A.
Indoor camera

B.
Micro USB power cable



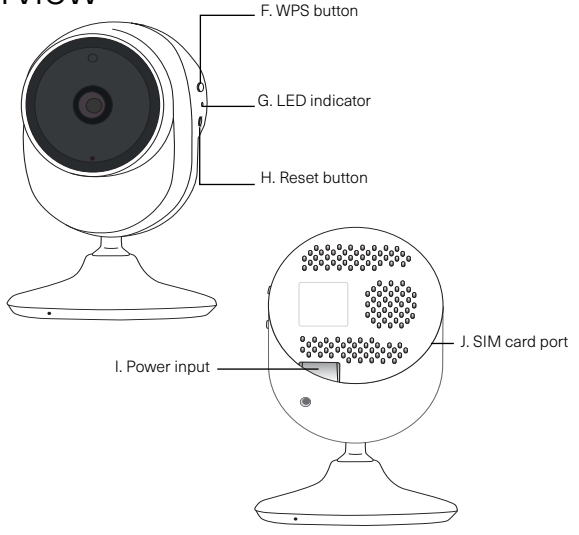
C.
USB power adapter (EU & US)



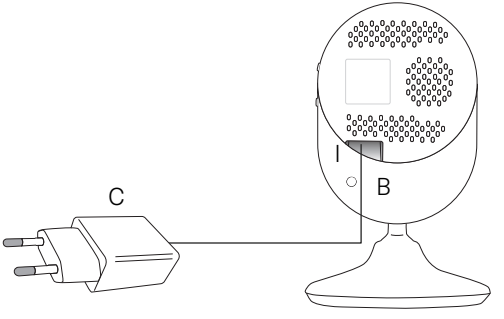
D.
Screws x 2

E.
Wawll anchors x2

Device overview



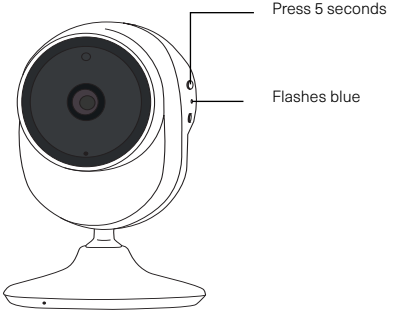
1. Insert the power cable (B) into the power input (I) on the camera. Then insert the power cable (B) into the power adapter (C). Plug in the power adapter (C) to a wall socket.



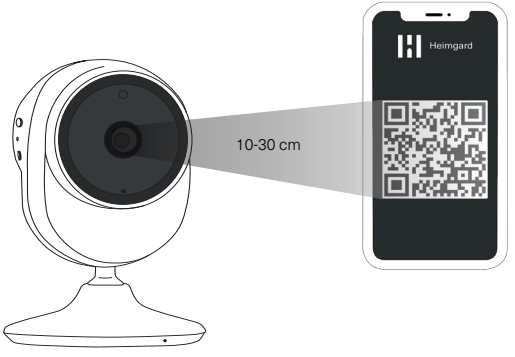
2. Open the Heimgard app and follow the steps listed here.

3. Insert or select your 2.4 gHz WIFI network name (this is case sensitive). Enter your WIFI password and click generate. A QR code will appear on your screen.

4. Press the WPS button (F) for 5 seconds. The LED light flashes blue.



5. Present the QR code in front of the camera. The camera will beep twice and the LED light will flash blue/red while connecting to your WIFI network. Use max brightness on your phone



6. At the top of your screen you recieve a notification for an unconfigured device. Click configure to enter the found devices list.

Configure and usage

Click the configure button to add the camera to a specific room.

Advanced Settings: The camera can be used for two purposes; Record and Generic.

Generic: The camera will not record when it detects motion. You can manually stream and initiate recordings in the app.

Note: The camera will record up to 5 minutes clips.

Record

On motion: The camera will record while it detects motion.

On motion when away: The camera will record when the alarm is set to away and motion is detected by the camera.

Note: The camera will record while it detects motion (up to 5 minutes clips). If there is still motion after 5 minutes the continuation of the previous recording will be found in another clip.

Set the time

Open the Heimgard app and follow the steps listed here to change the timeon your camera:

Scroll down to the Info section to find your camera's Ip Address: (ex.123.456.7.89)

Insert the Ip Address into your web browser

Enter username and password

Note: If you have not changed the username or password, they are pre-set as:

username: admin
password: 123456

Video 1 → Settings → Configure (camera) → Settings

Choose your time zone, then Click Apply.
Your time is now set and you can logout.

Troubleshooting

Check that the cables are inserted correctly

That you have internent connectivity

If you have issues adding or configuring the camera, perform a power reset by unpluging the power to the internet router and the hub, and reconnect and try adding the device again.

5 GHz is not supported by the camera make sure your 2.4 GHz is enabled and discoverable

- Check that you have entered the Network name and Password correctly (case-sensitive).
- When trying to scan the QR code, set the screen brightness to max brightness.

Mounting and placing

As wall materials vary screws for fixing also vary. For advice on suitible screw systems, contact your local specialized dealer.

Place the camera in reach of a power supply outlet. The camera can be set on a table or shelf, or mounted on the wall.

Note: Before mounting, ensure your camera is in a position where Wi-Fi is accessible. Thick and/ insulated walls can greatly reduce the signal strength of your WiFi camera.

Drill two holes 42 mm apart
Insert the wall anchors (E) into the wall.

Insert the screws (D) into the wall anchors (E), but do not tighten.

Slide the two screws into the slots on the bottom of the camera

LED indicator

Red light	• Blinking slowly: Power up and activating • Blinking quickly: The device is restored to factory default
Blue light	• Goes off: The device failed to connect to the network
Red and blue light	• Blinking slowly: The device is ready to connect • Blinking quickly: The device is receving wifi signal or connecting to wifi

Factory reset

Press and hold the reset button for 12 seconds until the Red light is blinking quickly. This indicates the factory settings is being restored.

Need help?

Website: heimgard.com/support

Email: support@heimgard.com

Facebook: facebook.com/heimgardnorge/

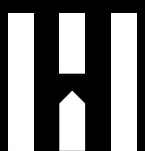
Telephone: +47 649 44 422

Visit heimgard.com for more information and tips on how to use.

Important safety information

1. Read through these instructions and follow accordingly.
2. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
3. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
4. Do not use this device near water.
5. Warning: To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
6. Do not expose device to dripping or splashing.
7. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
8. Only use attachments/accessories specified by the manufacturer.
9. Unplug this device during lightning storms or when unused for long periods of time.
10. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
11. Operating temperature: 0°C to +50°C
12. Operating relative humidity: 5% to 85% RH (no condensation)

Dispose the product properly at the end of life. This is electronic waste which should be recycled accordingly.



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