



Heimgard

Indoor Camera 360°

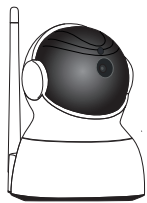
Quick start guide
version 1.0



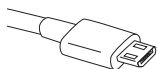
Requires a
heimgard
hub

What is in the box

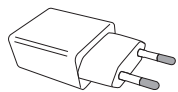
A. Indoor camera 360°



B. Micro USB power cable



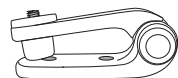
C. USB power adapter EU and US



D. Ethernet cable



E. Wall bracket



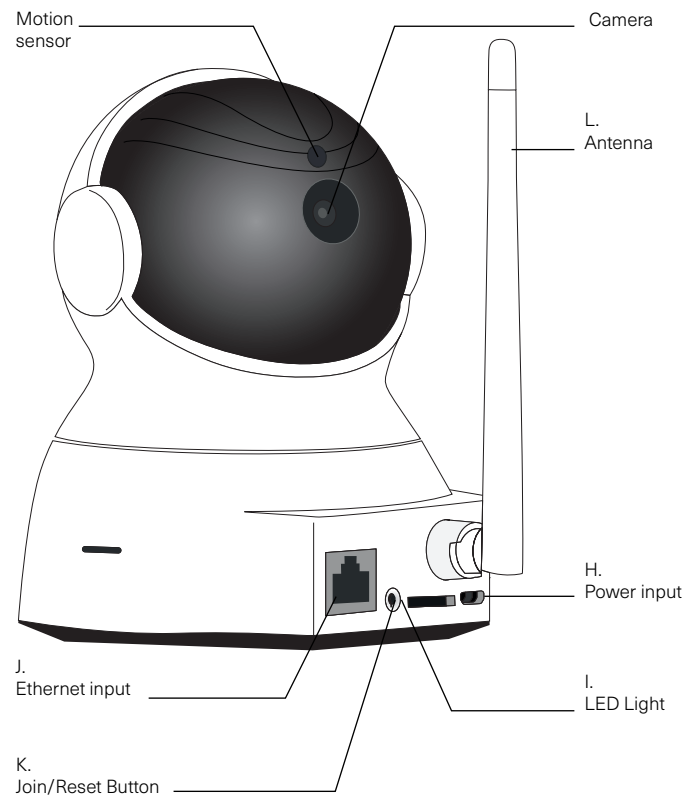
F. Screws x 2



G. Wall anchors x 2



Device overview



Motion sensor

Camera

L. Antenna

H. Power input

I. LED Light

J. Ethernet input

K. Join/Reset Button

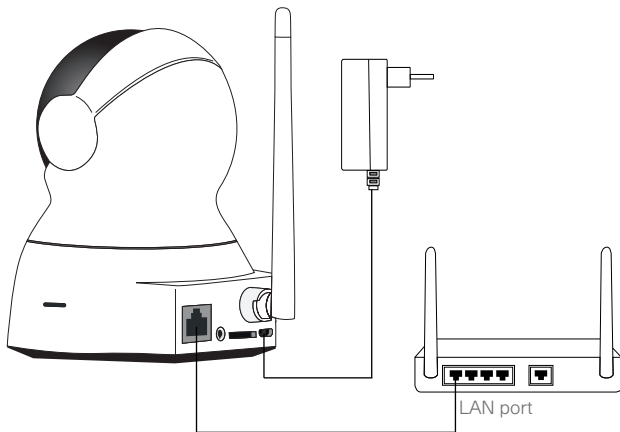
Set up with either the Ethernet cable or WiFi.

You must choose before getting started

Setup via Ethernet cable

1. Connect the power cable (B) to the camera (H). Insert the power cable into the correct USB power adapter (C). Connect the USB power adapter to a wall socket.

2. Connect the ethernet cable (D) to the camera (H) and to an internet connected home router.



3. At the top of your screen you receive a notification for an unconfigured device. Click **configure** to enter the found devices list.

4. Click **Configure** to add the camera to a specific room. See the configure and usage page for additional setting options.

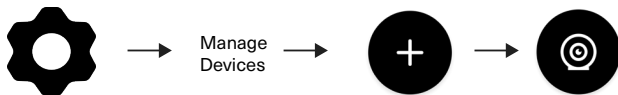
Setup via WIFI 2.4 GHz

Note: if you previously set up your camera via ethernet connection and want to use the camera over WIFI, you will have to perform a factory reset. See the factory reset page for instructions.

You can relocate your camera after you have finished setting up your camera. Just unplug the power and relocate to your desired location and reconnect the power.

1. Connect the power cable (B) to the camera (H). Insert the power cable into the correct USB power adapter (C). Connect the USB power adapter to a wall socket.

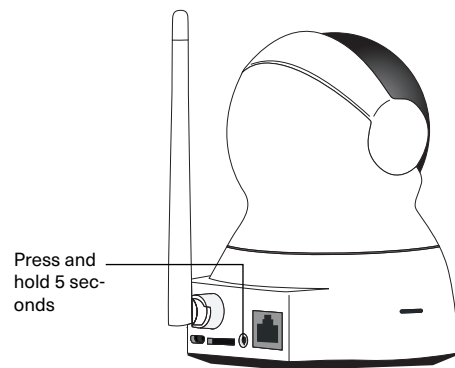
2. Open the Heimgard app and follow the steps listed here to connect to your device



3. Insert or select your 2.4 GHz WIFI network name (this is case sensitive). Enter your WIFI password and click generate. A QR code will appear on your screen.



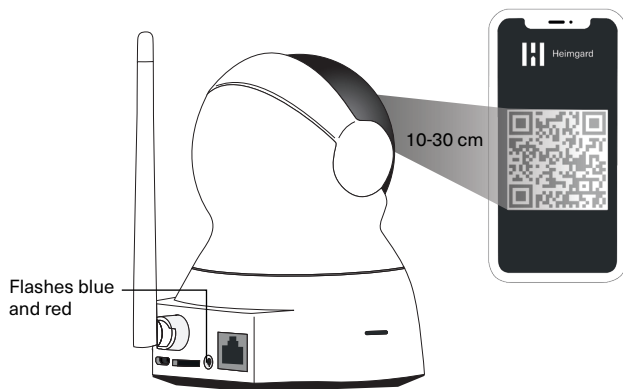
4. On your camera press and the join button (K) for 5 seconds. The LED light will flash blue.



5.

Present the QR code in front of the camera. The camera will beep twice and the LED light will flash blue/red while connecting to your WIFI network..

Use max brightness on your phone



6.

At the top of your screen you receive a notification for an unconfigured device. Click **configure** to enter the found devices list.

7.

Click **Configure** to add the camera to a specific room

See the configure and usage page for additional setting options.

Configure and use

Advanced Settings: The camera can be used for two purposes; Record and Generic.

Generic:

The camera will not record when it detects motion. You can manually stream and initiate recordings in the app.

Note: The camera will record up to 5 minutes clips.

Record

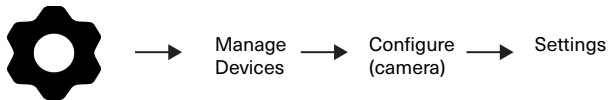
On motion: The camera will record while it detects motion.

On motion when away: The camera will record when the alarm is set to away and motion is detected by the camera.

Note: The camera will record while it detects motion (up to 5 minutes clips). If there is still motion after 5 minutes the continuation of the previous recording will be found in another clip.

Set the time

Open the Heimgard app and follow the steps listed here to change the time on your camera:



Scroll down to the Info section to find your camera's Ip Address: (ex.123.456.7.89)

Insert the Ip Address into your web browser

Enter username and password

Note: If you have not changed the username or password, they are pre-set as

username: admin

password: 123456



Choose your time zone, then Click Apply.
Your time is now set and you can logout.

Troubleshoot

Generic Issues

Check that the cables are inserted correctly

That you have internet connectivity.

If you have issues adding or configuring the camera, perform a power reset by unplugging the power supply to the internet router and the hub and reconnect it. Then try adding the device again.

WiFi specific issues

5 GHz is not supported by the camera make sure your 2.4 GHz is enabled and discoverable

- Make sure the antenna is securely fastened to the camera when setting up with WIFI.
- Check that you have entered the Network name and Password correctly (case-sensitive).
- When trying to scan the QR code, set the screen brightness to max brightness.

Mounting

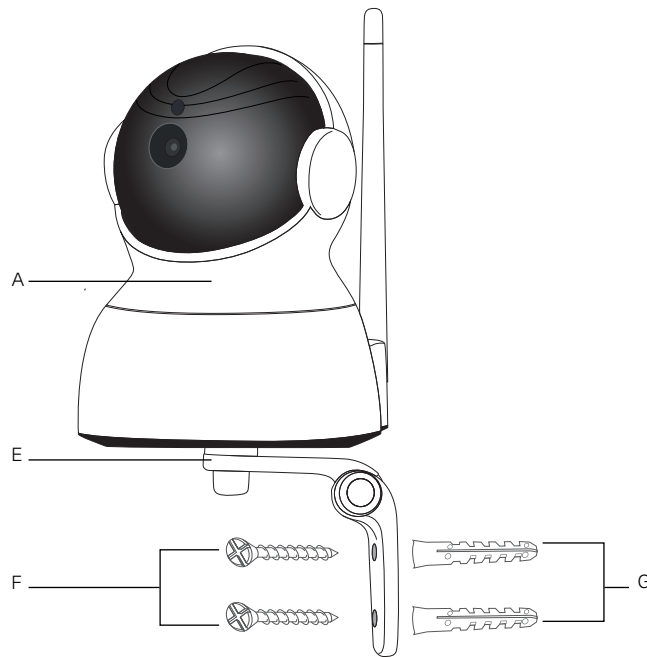
As wall materials vary screws for fixing also vary. For advice on suitable screw systems, contact your local specialized dealer. You will need a screw driver, a drill

Determine where you want the camera to be placed.
Place the camera in reach of a power supply outlet.

Note: If using Wi-Fi, before mounting, ensure your camera is in a position where Wi-Fi is accessible. Thick and/insulated walls can greatly reduce the signal strength of your WiFi camera. (Connections via ethernet cable ensures the most reliable connection to your network)

1. Using a drill and drillbit, drill 2 holes 3 cm apart according to the layout of the wall bracket (E).
2. Insert the wall anchors (G) into the new holes.
3. Using included screws (F) attach the wall bracket to the wall (E).
4. Fasten the camera (A) to the wall bracket (E).
5. Connect the power supply and if not connected via WIFI, insert the ethernet cable(D).

Mounting



LED description

Red light	<ul style="list-style-type: none">• Blinking slowly: power up and activating• Blinking quickly: The device is restored to factory default
Blue	<ul style="list-style-type: none">• Light goes off: The device failed to connect to the network
Red and blue	<ul style="list-style-type: none">• Blinking slowly: The device is receiving the wifi signal or connecting to wifi• Lights are solid and steady: The device is connected to network

Need help?

Website: heimgard.com/support

Email: support@heimgard.com

Facebook: facebook.com/heimgardnorge/

Telephone: +47 649 44 422

Visit heimgard.com for more information and tips on how to use.

Important safety information

1. Read through these instructions.
2. Keep these instructions on hand.
3. Notice all warnings.
4. Follow all instructions accordingly.
5. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
6. Do not block any ventilation openings. Install in accordance with the these instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
8. Do not use this device near water.
9. **Warning:** To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
10. Do not expose device to dripping or splashing.
11. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this device during lightning storms or when unused for long periods of time.
14. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
15. The main plug should be easily available to disconnect the device.
16. Operating temperature: 0°C to +50°C
17. Operating relative humidity: 5% to 85% RH (no condensation)



Dispose of the product properly at the end of its life. This is electronic waste and should be recycled accordingly.



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