



Heimgard

Outdoor Camera

Quick start guide
version 1.0



Requires a
heimgard
hub

What is in the box

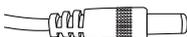
A. Indoor camera 360°



B. Antenna



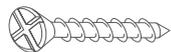
C. Power cable



D. Ethernet cable



E. Screws x 3



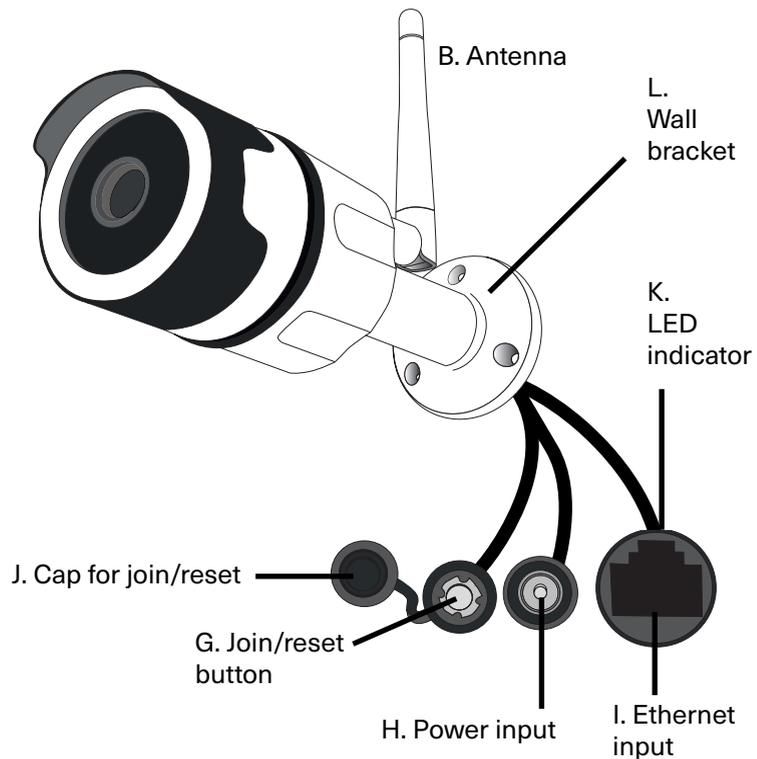
F. Wall anchors x 3



G. Allen wrench



Device overview

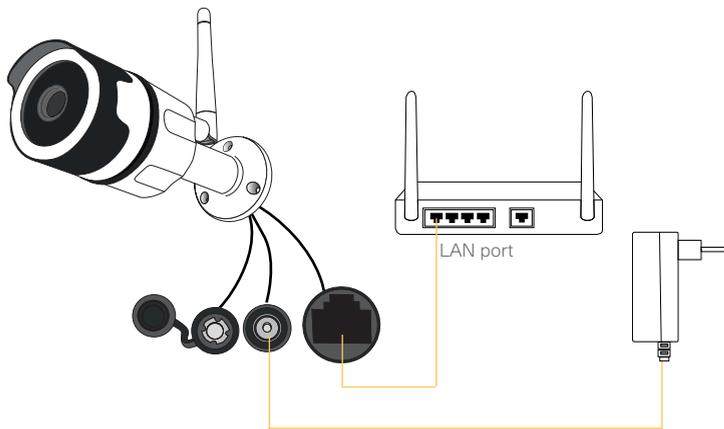


Set up with either the ethernet cable or via WIFI.
You must choose before getting started.

Setup via Ethernet cable

1. Connect the power cable (C) to the camera (H) and connect the power cable to a wall socket.

2. Connect the ethernet cable (D) to the camera (I) and to an internet connected home router (LAN port).



3. At the top of your screen you receive a notification for an unconfigured device. Click **configure** to enter the **found devices** list.

4. Click **Configure** to add the camera to a specific room

See the configure and usage page for additional setting options.

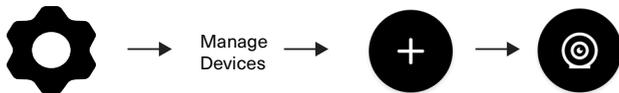
Setup via WIFI 2.4 GHz

Note: if you previously set up your camera via ethernet connection and want to use the camera over WIFI, you will have to perform a factory reset. See the factory reset page for instructions.

You can relocate your camera after you have finished setting up your camera. Just unplug the power and relocate to your desired location and reconnect the power.

1. Connect the power cable (C) to the camera (H) and connect the power cable to a wall socket.

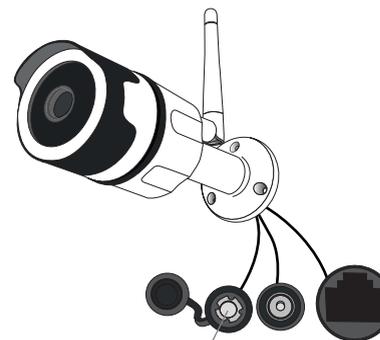
2. Open the Heimgard app and follow the steps listed here to connect to your device



3. Insert or select your 2.4 GHz WIFI network name (this is case sensitive). Enter your WIFI password and click generate. A QR code will appear on your screen.



4. On your camera press and the join button (G) for 5 seconds. The LED light will stop flashing.

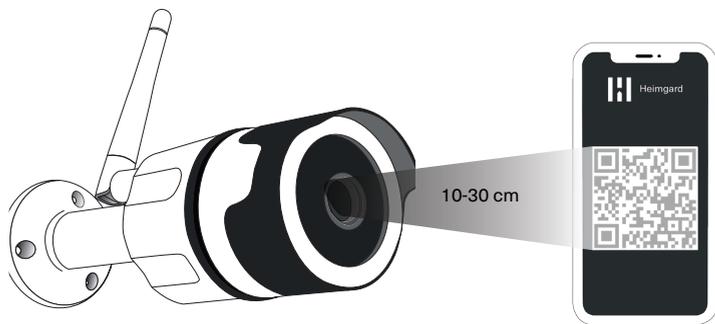


Press and
hold 5 sec-
onds

5.

Present the QR code in front of the camera until the LED light is solid green.

Use max brightness on your phone



6.

At the top of your screen you receive a notification for an unconfigured device. Click **configure** to enter the found devices list.

7.

Click **Configure** to add the camera to a specific room

See the configure and usage page for additional setting options.

Configure and use

Advanced Settings: The camera can be used for two purposes; Record and Generic.

Generic

The camera will not record when it detects motion. You can manually stream and initiate recordings in the app.

Note: The camera will record up to 5 minutes clips.

Record

On motion: The camera will record while it detects motion.

On motion when away: The camera will record when the alarm is set to away and motion is detected by the camera.

Note: The camera will record while it detects motion (up to 5 minutes clips). If there is still motion after 5 minutes the continuation of the previous recording will be found in another clip.

Set the time

Open the Heimgard app and follow the steps listed here to change the time on your camera:



Scroll down to the Info section to find your camera's Ip Address: (ex.123.456.7.89)

Insert the Ip Address into your web browser

Enter username and password

Note: If you have not changed the username or password, they are pre-set as

username: admin

password: 123456



Choose your time zone, then Click Apply.
Your time is now set and you can logout.

Troubleshoot

Generic Issues

Check that the cables are inserted correctly

That you have internet connectivity.

If you have issues adding or configuring the camera, perform a power reset by unplugging the power supply to the internet router and the hub and reconnect it. Then try adding the device again.

WiFi specific issues

5 GHz is not supported by the camera make sure your 2.4 GHz is enabled and discoverable

- Make sure the antenna is securely fastened to the camera when setting up with WIFI.
- Check that you have entered the Network name and Password correctly (case-sensitive).
- When trying to scan the QR code, set the screen

Mounting

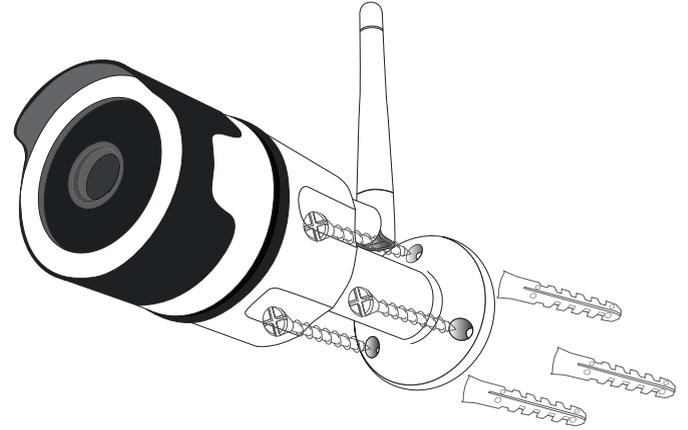
As wall materials vary screws for fixing also vary. For advice on suitable screw systems, contact your local specialized dealer. You will need a screw driver, a drill

Place the camera in reach of a power supply outlet. The camera can be set on a table or shelf, or mounted on the wall.

Note: If using Wi-Fi, before mounting, ensure your camera is in a position where Wi-Fi is accessible. Thick and/insulated walls can greatly reduce the signal strength of your WiFi camera. (Connections via ethernet cable ensures the most reliable connection to your network)

1. Using a drill and drillbit, drill 3 holes according to the layout of the camera's wall bracket (L).
2. Insert the wall anchors (F) into the new holes.
3. Using included screws (E) attach the camera to the wall.
4. Connect the power supply and, if not connected via WIFI, insert the ethernet cable.

Mounting



LED description

Green light slowly	Power up and activating
Green light is blinking slowly	The device is ready to connect
Green light is blinking quickly	The device is reciving the wifi signal or connecting to wifi
Green light is solid	The device is connected to the network
green light turns off	The device failed to connect ro the network

Factory reset

Press and hold the reset button for 12 seconds until the Green light is blinking quickly. This indicates the factory settings is being restored.

When the LED flashes slowly, the camera is ready to reconnect.

Need help?

Website:	heimgard.com/support
Email:	support@heimgard.com
Facebook:	facebook.com/heimgardnorge/
Telephone:	+47 649 44 422

Visit heimgard.com for more information and tips on how to use.

Important safety information

1. Read through these instructions.
2. Keep these instructions on hand.
3. Notice all warnings.
4. Follow all instructions accordingly.
5. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
6. Do not block any ventilation openings. Install in accordance with the these instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
8. Do not use this device near water.
9. **Warning:** To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
10. Do not expose device to dripping or splashing.
11. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this device during lightning storms or when unused for long periods of time.
14. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
15. The main plug should be easily available to disconnect the device.
16. Operating temperature: -10°C to +50°C
17. Operating relative humidity: 10% to 90% RH (no condensation)



Dispose of the product properly at the end of its life. This is electronic waste and should be recycled accordingly.



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