



Heimgard

# Door/Window Sensor

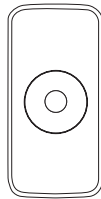
Quick start guide  
version 1.0



Requires a  
heimgard hub

What is in  
the box

A.  
Sensor



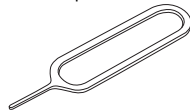
B.  
Magnet



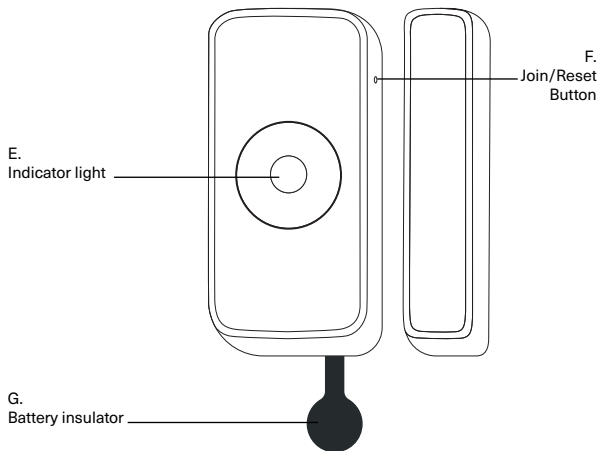
C.  
AAA battery x 2



D.  
Metal pin

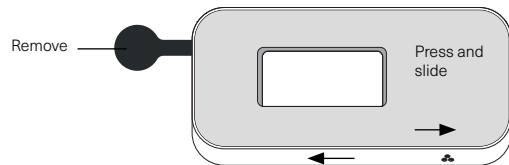


# Device overview



1.

Press and slide the back cover of the sensor (A) to expose the battery. Remove the battery insulator (G) by pulling the plastic tab. Replace the back cover



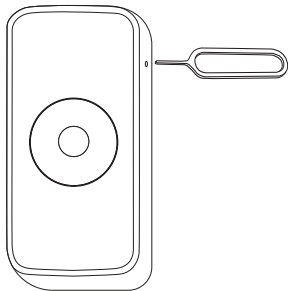
2.

Open the Heimgard app and follow the steps listed here to connect to your device



3.

Insert the metal Pin (D) and press join Button (F) for 3 seconds while your app is scanning for the device



4.

Your device will appear in the Found Devices list. Click **configure** to add the device to a specific room

## Configure and use

This device is pre-configured as part of the alarm system. It will trigger the alarm when set to Night, Stay, or Away mode in the alarm widget in the app. You can change this under Advanced Settings while configuring the device.

Configure the Door/Window Sensor as a Generic device if you don't want to trigger any alarms.

This device can be used to control lights and activate scenes based on opening a Door/Window. Set this up by clicking Automation and adding Quick Rules.

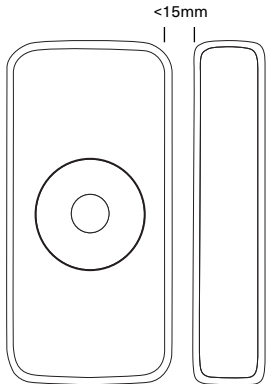
If the sensor triggers the alarm, even if there is no event of intrusion, please verify the mounting is done correctly.

If device disconnects unexpectedly, replace the battery.

# Mounting

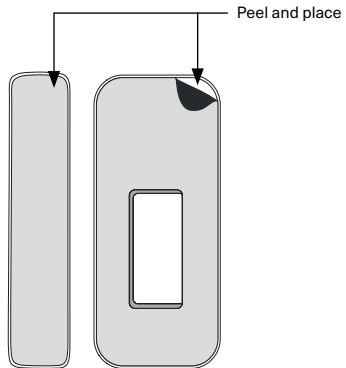
Always mount the sensor indoors

The mounting distance between the **sensor (A)** and either side or top of the **magnet (B)** must be less than 15mm.

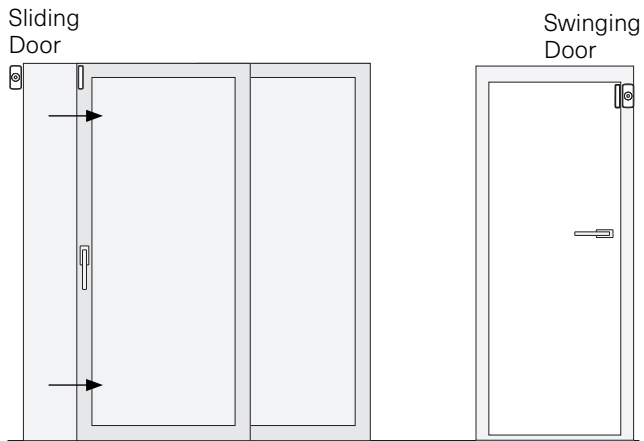


Remove the protective layer on the double-sided tape on the **device (A)**. Place the device on the wall or door/window frame.

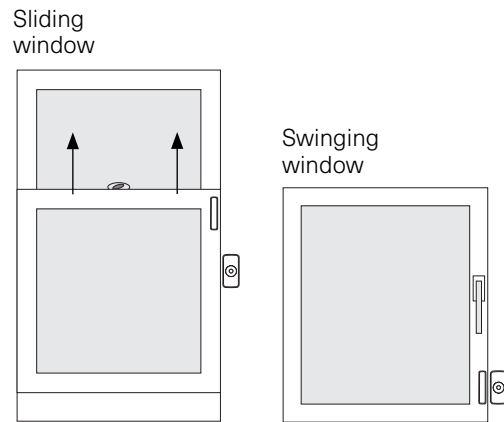
Remove the protective layer over the double sided tape on the **magnet (B)**. Place the magnet on the door/window.



# Example



# Example



## LED description

### Red Light

Flashes 1 time: Set as alarm

### Green Light

Flashes fast: Pairing to network

Flashes (x 6): Disconnecting from network

## Factory Reset

Insert the Metal Pin (C) and press reset Button (F) for 5 seconds to disconnect the device from the network. The LED will flash (x 6) while disconnecting from network

## Need help?

Website: [heimgard.com/support](https://heimgard.com/support)

Email: [support@heimgard.com](mailto:support@heimgard.com)

Facebook: [facebook.com/heimgardnorge/](https://facebook.com/heimgardnorge/)

Telephone: +47 649 44 422

Visit [heimgard.com](https://heimgard.com) for more information and tips on how to use.

# Important safety information

1. Read through these instructions and follow accordingly.
2. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
3. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
4. Do not use this device near water.
5. Warning: To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
6. Do not expose device to dripping or splashing.
7. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
8. Only use attachments/accessories specified by the manufacturer.
9. Unplug this device during lightning storms or when unused for long periods of time.
10. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
11. Operating temperature: -10°C to +50°C
12. Operating relative humidity: < 95% RH (no condensation)




Dispose the product properly at the end of life. This is electronic waste which should be recycled accordingly.





Heimgard

 [heimgard.com](https://heimgard.com)