



Heimgard

# HUB

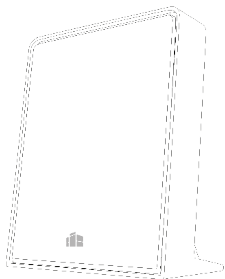
Quick start guide  
version 1.0



Requires  
internet  
connection

# What is in the box

A.  
Heimgard hub



B.  
Ethernet cable

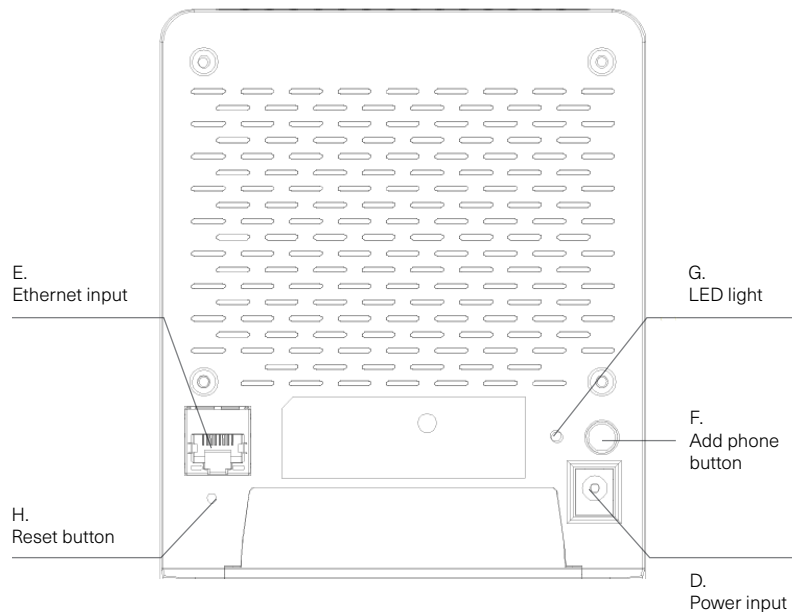


C.  
Power cable



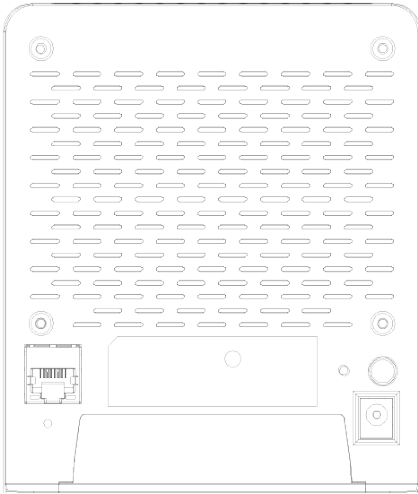
# Device overview

A.  
Hub

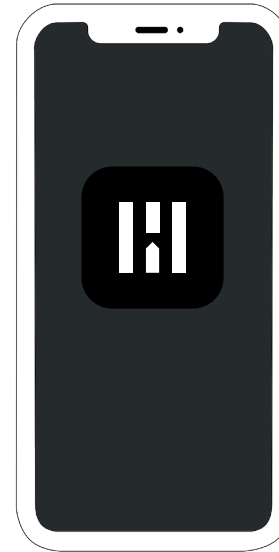


1. Connect the **Ethernet Cable (B)** from the **Hub (A)** to an internet-connected home router's LAN port

2. Connect the **Power Cable (C)** to the **Hub (A)**. Plug in the power adapter to a wall socket



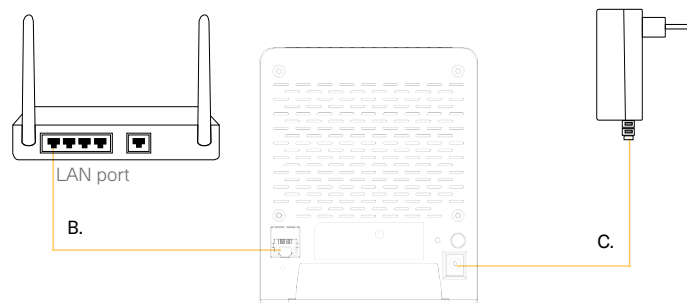
3. Download the Heimgard app



Click the **getting started** tab and follow the in-app instructions

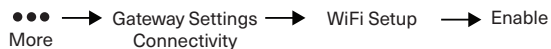


# Overview



## To connect your hub to WiFi

Open the Heimgard app and follow these steps:



Enter the WiFi Name and Password

Press "Apply" to activate

You can now disconnect the ethernet cable from the hub

# Troubleshoot

1. Check that the cables are inserted correctly
2. Check that you have internet connectivity
3. Check that your hub and phone are connected to the same WiFi network.

**Note:** It could take up to 5 minutes for your hub to start. The software may be updating.

If you are experiencing any abnormal behaviour you can perform a **Factory Reset**.

**Note:** This process will delete your existing system and reset it. You will need to reconfigure all your devices after the reset.

You will need a pen. Press and hold reset button (H) for **15 seconds**. The LED (G) flashes blue to indicate successful reset. You will now need to reconnect be able to connect to your device.

Still having problems?

Contact customer service

# Need help?

Website: [heimgard.com/support](https://heimgard.com/support)

Email: [support@heimgard.com](mailto:support@heimgard.com)

Facebook: [facebook.com/heimgardnorge/](https://facebook.com/heimgardnorge/)

Telephone: +47 649 44 422

Visit [heimgard.com](https://heimgard.com) for more information and tips on how to use.

# Important safety information

1. Read through these instructions.
2. Keep these instructions on hand.
3. Notice all warnings.
4. Follow all instructions accordingly.
5. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
6. Do not block any ventilation openings. Install in accordance with the these instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
8. Do not use this device near water.
9. **Warning:** To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
10. Do not expose device to dripping or splashing.
11. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this device during lightning storms or when unused for long periods of time.
14. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
15. The main plug should be easily available to disconnect the device.
16. Operating temperature: 0°C to +50°C
17. Operating relative humidity: 5% to 85% RH (no condensation)



Dispose of them in the proper waste container.



Heimgard



[heimgard.com](https://heimgard.com)