



Heimgard

HUB PRO

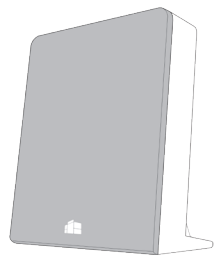
Quick start guide
version 1.0



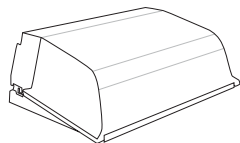
Requires
internet
connection

What is in the box

A.
Heimgard hub pro



B.
Battery



C.
Ethernet cable

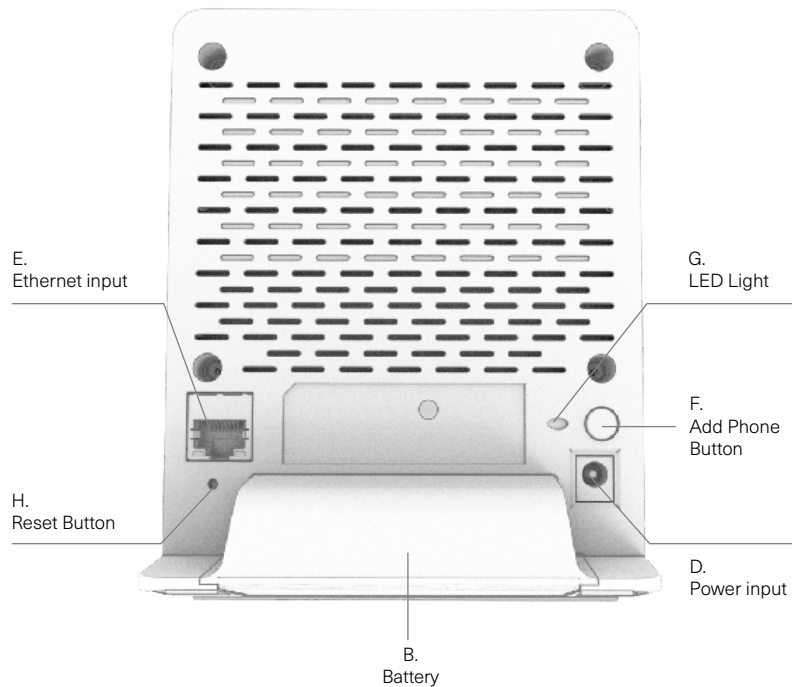


D.
Power cable

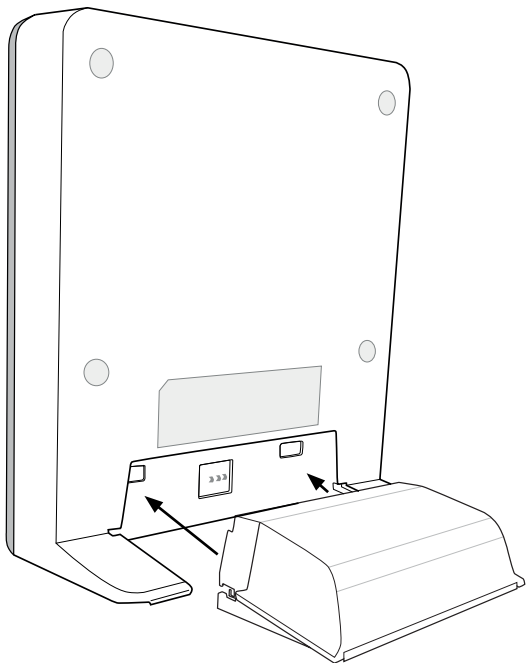


Device overview

A.
Hub pro

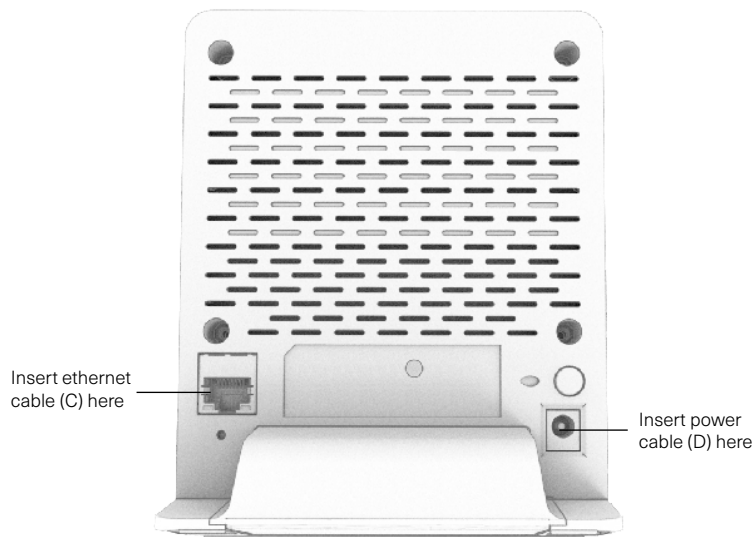


1. Insert the **Battery (B)** to the **Hub (A)**.



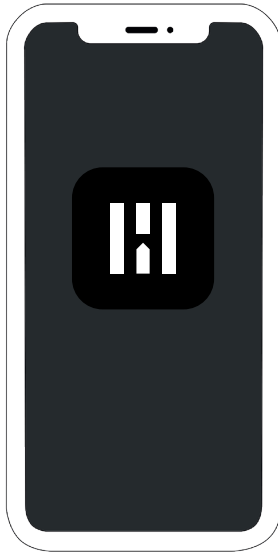
2. Connect the **Ethernet Cable (C)** from the **Hub (A)** to an internet-connected home router LAN port

3. Connect the **Power Cable (D)** to the **Hub (A)**. Plug in the power adapter to a wall socket



4.

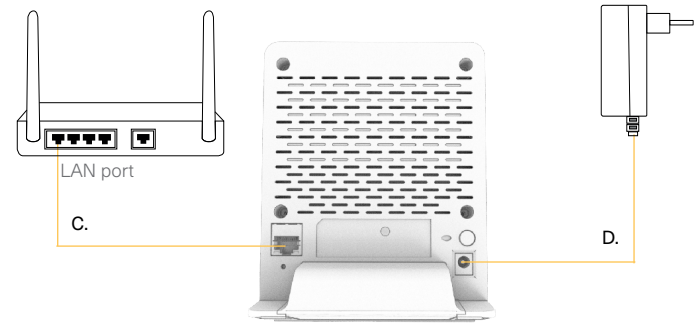
Download the Heimgard app



Click the **getting started** tab and follow the in-app instructions



Overview



To connect your hub to WiFi

Open the Heimgard app and follow these steps:

●●● → Gateway Settings → WiFi Setup → Enable Connectivity

Enter the WiFi Name and Password

Press "Apply" to activate

You can now disconnect the ethernet cable from the hub

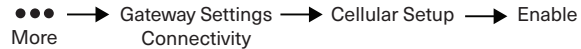
How to use the device

The hub receives and processes input from various smart devices and is controlled via the Heimgard mobile app.

In case of a power loss the hub the backup battery lasts ~2 hours.

If internet connectivity is lost you can still control/view your devices by activating the included SIM card.

To activate the include SIM card, open the Heimgard app and follow the steps listed here:



Enter the APN: mdatks (for the included SIM)
Press “Apply” to activate

Troubleshoot

1. Check that the cables are inserted correctly
2. Check that you have internet connectivity
3. Check that your hub and phone are connected to the same WIFI network.

Note: It could take up to 5 minutes for your hub to start. The software may be updating.

If you are experiencing any abnormal behaviour you can perform a **Factory Reset**.

Note: This process will delete your existing system and reset it. You will need to reconfigure all your devices after the reset.

You will need a pen.S Press and hold reset button (G) for **15 seconds**. The LED (E) flashes blue to indicate successful reset. You will now need to reconnect be able to connect to your device.

Still having problems?
Contact customer service

Need help?

Website: heimgard.com/support

Email: support@heimgard.com

Facebook: facebook.com/heimgardnorge/

Telephone: +47 649 44 422

Visit heimgard.com for more information and tips on how to use.

Important safety information

1. Read through these instructions.
2. Keep these instructions on hand.
3. Notice all warnings.
4. Follow all instructions accordingly.
5. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
6. Do not block any ventilation openings. Install in accordance with the these instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
8. Do not use this device near water.
9. **Warning:** To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
10. Do not expose device to dripping or splashing.
11. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this device during lightning storms or when unused for long periods of time.
14. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
15. The main plug should be easily available to disconnect the device.
16. Operating temperature: 0°C to +50°C
17. Operating relative humidity: 5% to 85% RH (no condensation)



Do not throw used batteries in the trash.
Dispose of them in the proper waste container.



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