



Heimgard

# Smoke Detector

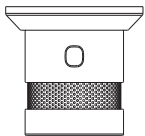
Quick start guide  
version 1.0



Requires a  
heimgard hub

## What is in the box

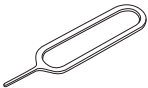
A.  
Smoke detector



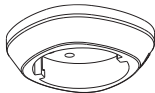
B.  
CR 17335 battery x 1



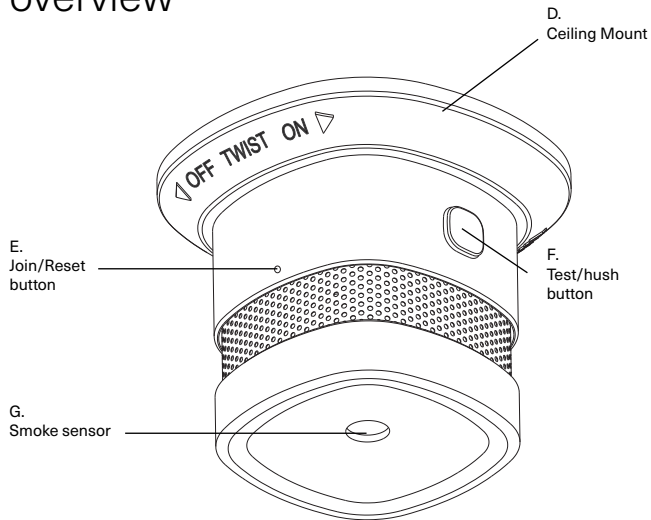
C.  
Metal pin



D.  
Ceiling mount

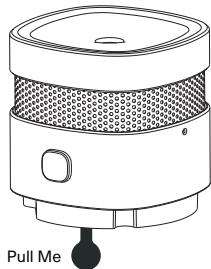


## Device overview



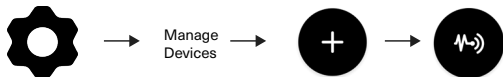
1.

Twist the ceiling mount (D) counter-clockwise to separate the mount from the smoke detector (A). Then remove battery insulator by pulling the plastic tab



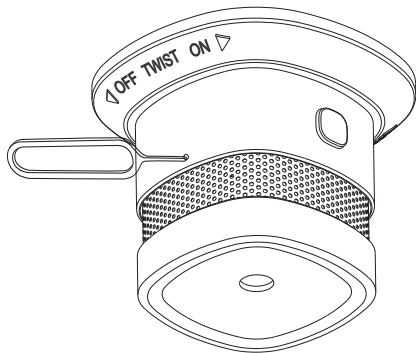
2.

Open the Heimgard app and follow the steps listed here to connect to your device



3.

Insert the metal Pin (D) and press join Button (F) for 3 seconds while your app is scanning for the device



4.

Your device will appear in the Found Devices list. Click **configure** to add the device to a specific room

# Mounting

Option 1. Remove protective layer on the double-sided tape on the back of the wall mount

Option 2. Attach the ceiling mount using screws

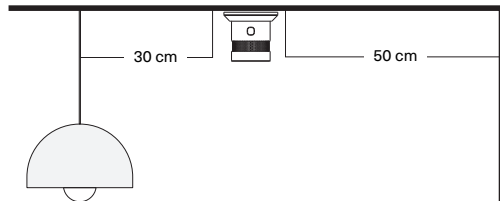
## Flat ceiling

The preferred location to install the device is in the center of the ceiling. Keep at least 50 cm from walls and corners and at least 30 cm from lights or decorations.

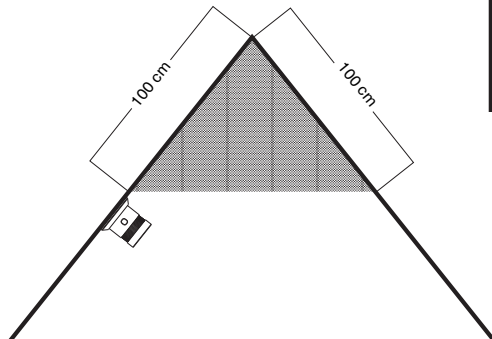
## Sloped ceiling

Place the smoke sensor 100 cm down the slope

Flat  
ceiling



Sloped  
ceiling



# Troubleshooting

- If the alarm is triggered, even if there is no event of smoke, please see the mounting section.
- If a the smoke detector is signaling a fault, please contact out support.
- If device disconnects unexpectedly, replace the battery.

## Places to Avoid

- Bathrooms
- Near fans or heating/cooling vents
- Near cooking appliances
- Near windows or sliding glass doors

# LED description

|             |                                                                                                                                                                                                                        |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Green light | <ul style="list-style-type: none"><li>• Flashes fast: Pairing to network</li><li>• Solid for 3 seconds: Successfully joined</li><li>• Flashes (x 6): Disconnecting from network</li></ul>                              |
| Red light   | <ul style="list-style-type: none"><li>• Flashes every 53 seconds - standby</li><li>• Flashes fast: Alarm or Test</li><li>• Flashes every 10 seconds: Hush mode</li><li>• Flashes x 2 every 53 seconds: Fault</li></ul> |
| Sounds      | <ul style="list-style-type: none"><li>• “Di” every 53 seconds: Low power</li><li>• “DI-DI” twice every 53 seconds: Fault</li><li>• “Di-Di-Di”: Alarm or test</li></ul>                                                 |

# Factory Reset

Insert the Metal Pin (C) and press reset Button (F) for 5 seconds to disconnect the device from the network. The LED will flash (x 6) while disconnecting from network

# Need help?

|            |                                                                               |
|------------|-------------------------------------------------------------------------------|
| Website:   | <a href="https://heimgard.com/support">heimgard.com/support</a>               |
| Email:     | <a href="mailto:support@heimgard.com">support@heimgard.com</a>                |
| Facebook:  | <a href="https://facebook.com/heimgardnorge/">facebook.com/heimgardnorge/</a> |
| Telephone: | +47 649 44 422                                                                |

Visit [heimgard.com](https://heimgard.com) for more information and tips on how to use.

# Important safety information


1. Read through these instructions and follow accordingly.
2. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
3. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
4. Do not use this device near water.
5. Warning: To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
6. Do not expose device to dripping or splashing.
7. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
8. Only use attachments/accessories specified by the manufacturer.
9. Unplug this device during lightning storms or when unused for long periods of time.
10. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
11. Operating temperature: -10°C to +50°C
12. Operating relative humidity: < 95% RH (no condensation)



Dispose the product properly at the end of life. This is electronic waste which should be recycled accordingly.



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 [heimgard.com](https://heimgard.com)