



Heimgard

# Carbon Monoxide Detector

Quick start guide  
version 1.0

Requires a  
heimgard hub

# Warning: This device is not a smoke alarm!

Never ignore any alarm. If there is any question as to the cause of the alarm it should be assumed that the alarm is due to dangerous levels of carbon monoxide. The dwelling should be evacuated. Failure to do so could result in injury or death.

Carbon Monoxide (CO) is a dangerous poison. It is a colourless, odourless and tasteless gas. It is fatal if undetected.

Symptoms are related to CO poisoning:

Mild Exposure: Slight Headache, nausea, vomiting, fatigue (often described as flu-like symptoms)

Medium Exposure: Severe throbbing headache, drowsiness, confusion, fast heart rate.

High Exposure: Unconsciousness, convulsions, cardiorespiratory failure, death

# What is in the box

A.  
Carbon monoxide  
(CO) detector



B.  
Battery x 1  
CR 17335



C.  
Metal pin



D.  
Wall mount



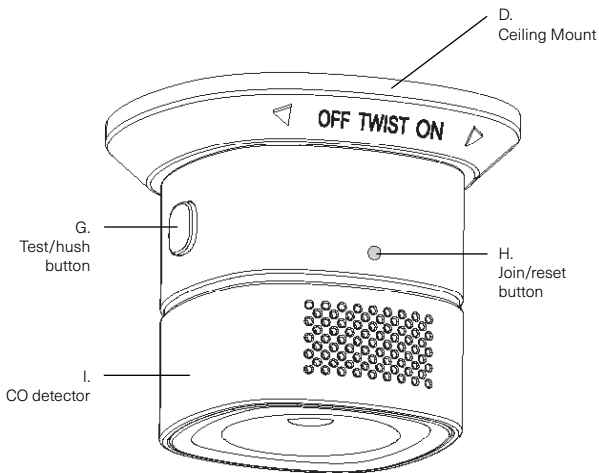
E.  
Screw x 2



F.  
Anchors x 2

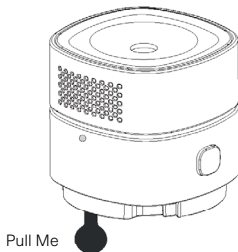


# Device overview



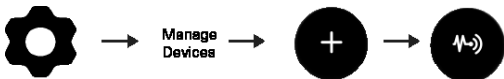
1.

Twist the ceiling mount (D) counter-clockwise to separate the mount from the carbon monoxide detector (A). Then remove battery insulator by pulling the plastic tab.



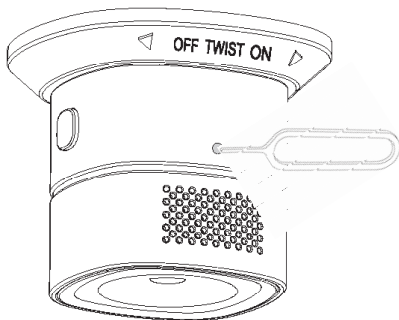
2.

Open the Heimgard app and follow the steps listed here to connect to your device



3.

Insert the metal pin (C) and press join button (F) for 3 seconds while your app is scanning for the device



4.

Your device will appear in the Found Devices list. Click **configure** to add the device to a specific room

# Mounting

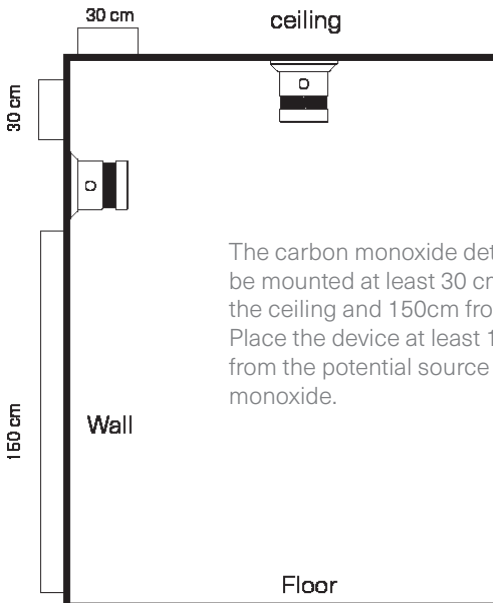
**Option 1.** Remove protective layer on the double-sided tape on the back of the wall mount

**Option 2.** Attach the wall mount using screws  
As wall materials vary, screws for fixing also vary. For advice on suitable screw systems, contact your local specialized dealer for tips.

# Where to locate

The alarm should be placed in each separate sleeping area in immediate vicinity of the bedrooms.

For additional protection, a CO alarm can be placed in each bedroom and on every level of your home.



The carbon monoxide detector should be mounted at least 30 cm below the ceiling and 150cm from the floor. Place the device at least 150 cm from the potential source of carbon monoxide.



# Places to avoid

Garages, kitchens, furnace rooms, or in any extremely dusty or greasy areas.

If possible, to avoid unwanted alarms keep at least 6 meters (20 feet) from stoves, furnaces, water heater, cooking appliances, and space heaters

Keep at least 6 meters from: showers, baths, laundry rooms, saunas, humidifier, or any other source of humidity.

Avoid placing near ceiling fans, heat vents, air conditioners or open windows. Blowing air may prevent present CO from reaching the sensor.

# LED description

Green light	Flashes every 30: Standby
Red light	Flashes x 4: Test Flashes fast: Alarm
Yellow light	Flashes every 30 seconds: Low battery Flashes (x 2) every 30 seconds: Fault
Sounds	"Di-Di" every 30 seconds: Low battery "Diii-Di": Fault "Di-Di-Di": Alarm or test

# Troubleshooting

If a the carbon dioxide detector is signaling a fault, please contact our support.

If device disconnects unexpectedly, you may have to replace the battery.

## Factory Reset

Insert the metal pin (C) and press **reset button (H)** for 5 seconds to disconnect the device from the network. The LED will flash (x 6) while disconnecting from network

# Need help?

Website: [heimgard.com/support](https://heimgard.com/support)

Email: [support@heimgard.com](mailto:support@heimgard.com)

Facebook: [facebook.com/heimgardnorge/](https://facebook.com/heimgardnorge/)

Telephone: +47 649 44 422

Visit [heimgard.com](https://heimgard.com) for  
more information and tips  
on how to use.

# Important safety information


1. Read through these instructions and follow accordingly.
2. The CO detector is designed to detect CO not smoke, fire, or any other gas.
3. This device is approved for use in private residences only
4. This device is not approved for boat or RV use.
5. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
6. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
7. Do not use this device near water.
8. Warning: To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
9. Do not expose device to dripping or splashing.
10. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Servicing by qualified service personnel is required when the device has been damaged in any way.
13. Operating temperature:  $-10^{\circ}\text{C}$  to  $+40^{\circ}\text{C}$
14. Operating relative humidity:  $< 95\% \text{ RH}$  (no condensation)



Dispose the product properly at the end of life. This is electronic waste which should be recycled accordingly.



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 [heimgard.com](https://heimgard.com)