



Heimgard

# Hub 4G

Quick start guide  
version 1.0



Requires  
A SIM Card

# What is in the box

A.  
Heimgard Hub 4G



B.  
Power cable

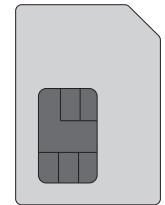


C.  
Mini SIM card sticker

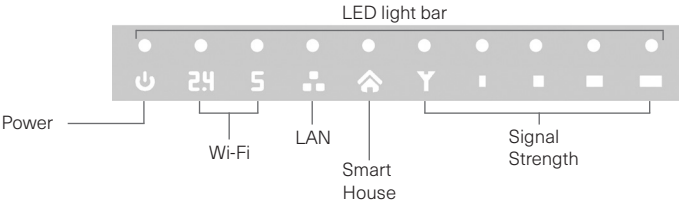
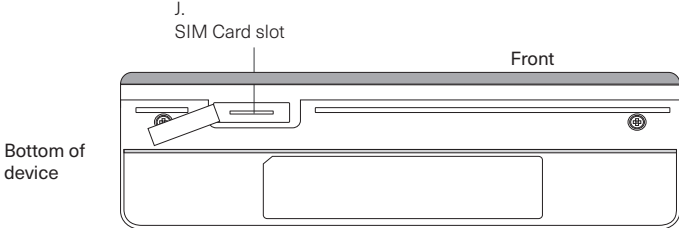
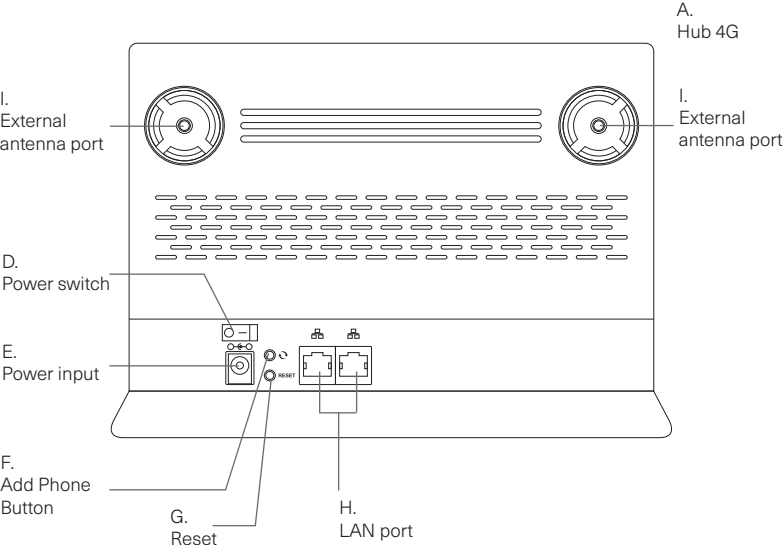


Not Included

D.  
Mini SIM card



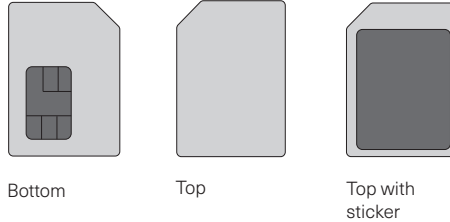
# Device overview



1.

Some SIM cards are too thin and require you to add the **SIM card sticker (C)** onto your **SIM card (D)** to ensure a proper fit.

Remove the protective layer on the **SIM card sticker (C)** and place the sticker on the **Top** of the **SIM card**.



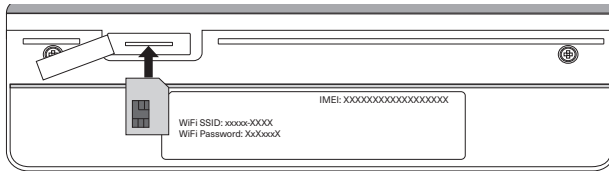
Bottom

Top

Top with  
sticker

2.

Insert the **Mini SIM card (C)** into the **SIM card slot (J)**.



3.

Connect the **power cable (B)** to the **hub (A)** and plug in the power adapter into a wall socket.

4.

Turn on the power by pressing the **power switch (D)**. The **LED light bar** will indicate power is on when the light appears above the power symbol.



5.

You are ready to connect to the Wi-Fi when a light appears on **LED light bar** above the 2.4 and/or 5.

It may take up to **3 minutes** for your system to connect.

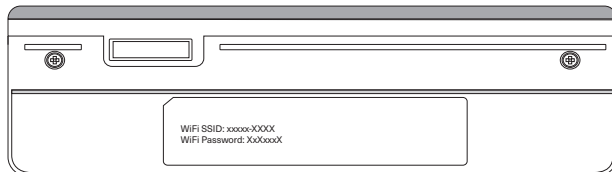
See the SIM card troubleshoot page if you experience problems.



6.

Connect your laptop or other internet enabled device to the wireless network.

The Wi-Fi network name (Wi-Fi SSID) and Password can be found on the bottom of your hub.



You will now be connected to the wireless router, but you may not be able to access the internet without entering the SIM card's PIN code.

7.

Open your web browser and enter:  
`http://192.168.8.1`

8.

Your web browser may inform you that your connection isn't private.

Click: advanced

Click: continue to 192.168.8.1

9.

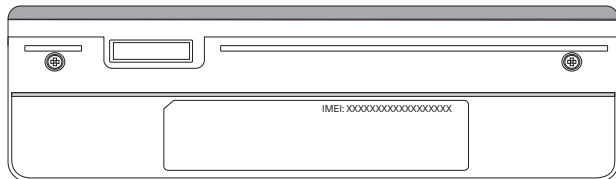
You will now be prompted to enter a Username and Password

Username: admin

Password: admin + last 4 digits of IMEI#

(example): admin1234

Locate the last 4 digits of your IMEI number on the bottom of the hub.



After a successful login, you will be prompted to change your password. **This is not required.** If you change your password you will have to login again.

10.

Enter the PIN provided by your SIM card provider

Click: Verify

Click: OK

Under the Pin Management tab

Click: Disable

Enter: your PIN code

Click: Apply

11.

Download the Heimgard app



Click the getting started tab and follow the in-app instructions



# Troubleshoot

Check that the cables are inserted correctly

**Note:** It could take up to 5 minutes for your Hub to start. The software may be updating.

If you are experiencing any abnormal behaviour you can perform a **Factory Reset**.

**Note:** This process will delete your existing system and reset it. You will need to reconfigure all your devices after the reset.

You will need a pen. Press and hold reset button (G) for **5 seconds**. The process can take up to 5 minutes to successful reset. You will now need to reconnect to be able to connect to your device.

Still having problems?  
Contact customer service

# Need help?

Website: [heimgard.com/support](https://heimgard.com/support)

Email: [support@heimgard.com](mailto:support@heimgard.com)

Facebook: [facebook.com/heimgardnorge/](https://facebook.com/heimgardnorge/)

Telephone: +47 649 44 422

Visit [heimgard.com](https://heimgard.com) for more information and tips on how to use.

# Important safety information

1. Read through these instructions.
2. Keep these instructions on hand.
3. Notice all warnings.
4. Follow all instructions accordingly.
5. Clean only with dry soft cloth. Household cleaners and solvents can damage the finish on your device.
6. Do not block any ventilation openings. Install in accordance with the these instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves or other device that produce heat.
8. Do not use this device near water.
9. **Warning:** To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
10. Do not expose device to dripping or splashing.
11. Protect the attached cables from being walked on or pinched, particularly at plugs, convenience receptacles, and the point the exit the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this device during lightning storms or when unused for long periods of time.
14. All servicing should be performed by qualified service personnel. Servicing is required when the device has been damaged in any way.
15. The main plug should be easily available to disconnect the device.
16. Operating temperature: 0°C to +50°C
17. Operating relative humidity: 5% to 85% RH (no condensation)



Dispose of them in the proper waste container.





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